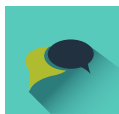




Quality Policy

Bizdirect assumes the search for a continuous improvement, evaluating regularly its performance, in order to achieve the purposes and the targets established, adjusting the quality policy to the development of activity, products, services and market.

The already implemented **quality management system**, undertakes the commitment to the following principles, defined by the **quality policy**:



Compliance of clients requirements;



Compliance of external requirements and/or applicable regulation;



Promoting a partner relationship with suppliers and technological partners;



Guarantee the profitability and competitiveness of Bizdirect;



Garantir a rentabilidade e competitividade da Bizdirect;



Ensure the compliance of quality and management system requirements;



Promoting and searching a continuous improvement and efficiency of QMS (Quality Management System);



Ensure a good climate of work and an employee involvement in QMS.